

Aims of the panel

To work in partnership with Cornwall Housing to improve services to tenants, leaseholders and other customers.

Working together to form part of Cornwall Housings' governance structure through:

- Co-regulation
- Ensuring effective links with Cornwall Housing's Board, Tenants' Forum and Senior Management Team.

Alternative formats

Furvasow Erel

If you would like this information on audio CD, audio tape, Braille, large print, any other format or interpreted in a language other than English, please contact:-

Mar mynnowgh hwi kavos an kedhlow ma war son-sidi, sonsnod, yn Braille, prynt bras, furvas aral po styrys yn taves dres Sowsnek, kesteveugh mar pleg:-

Cornwall Housing Ltd, Chy Trevail
Beacon Technology Park
Bodmin, Cornwall PL31 2FR
Email: communications@cornwallhousing.org.uk
www.cornwallhousing.org.uk
Telephone: 0300 1234 161



eylgylyghya rag Kernow

Business Reply
Licence Number
RTSE-RYJH-KJGS

Cornwall Housing Ltd
Chy Trevail
Beacon Technology Park
BODMIN
PL31 2FR

2

Tenant led scrutiny panel



Working in
Partnership



What does the panel do?

- It is a critical friend to Cornwall Housing Ltd (CHL)
- Works in partnership with CHL to improve services, but the Scrutiny Panel remains independent
- Works with Cornwall Housing Tenants' Forum (CHTF) and CHL Board to identify areas that need scrutinising
- Reports its findings to tenants, other customers, CHL Board and CHTF
- Identifies areas that are working well
- Helps to improve services for Council tenants and other customers across CHL

How is the panel made up?

The panel is made up of:

- 5 members from CHTF
- 4 non involved tenants
- 2 other CHL customers - 1 leaseholder and 1 other customer

Would you like to be on the panel?

- The panel is tenant led and is supported by the Consultation and Engagement Team. The panel meets once a month, however this can be more frequent during a scrutiny exercise
- Full training is offered and members are supported throughout
- The positions are voluntary, but travel and childcare expenses are paid

I am interested, what should I do next?

- Vacant positions are advertised in the tenants newsletter and on CH website:
<https://www.cornwallhousing.org.uk/residents-area/resident-involvement/tenant-led-scrutiny-panel/>
- You can contact the Consultation and Engagement Team at CHL on 0300 1234 161
- If you are interested and there are vacant positions available we will give you a recruitment pack and invite you to an awareness session
- You can also complete this form, seal and return using the pre-paid address details on the reverse of this leaflet

For more information, please enter your details below

Name:

Address:

Email:

Tel No:

Contact details

Tania Horrocks - Engagement Manager

Julia Walsh - Consultation Officer

Email: info@cornwallhousing.org.uk

Tel: **0300 1234 161**